# Community Child Care Association Strategic Directions 2020







# **Our Strategic Commitment**

Forty-nine years ago, a small group of women sparked a child care revolution. They met around kitchen tables to set up and support quality, community-based care for mothers – the first of its kind in Australia. It was these determined young women who founded Community Child Care Association (CCC).

Today, we continue to provide leadership and advocacy, work with government, and support hundreds of education and care services. We're also the lead organisation of the Victorian Inclusion Agency – a project which provides free inclusion support to education and care services.

### **Our Vision and Mission**

For CCC, we envision thriving and valued community and not-for-profit services delivering the best outcomes for children and families.

For the sector, we envision excellent early childhood and outside school hours education and care for all.

Our mission is to lead, support and advocate for accessible high-quality opportunities for children and families.

In 2019, we launched new strategic projects alongside our refreshed vision and mission. In 2020–21, we will continue to pursue these projects, sharpen our advocacy agenda, and develop targeted support for our members and communities.

As always, we thank our board, staff and contractors, and particularly, our members. Our members are the reason we exist and continue to inspire our advocacy work with government and policymakers.

Julie Price Executive Director Linda Davison Chairperson



# Strategic Priorities 2019–21 Update

2019 complete 2020 progressing Delivering for our Re-launch membership Reimagine membership members Develop targeted engagement offerings that add value strategies to grow not-for-profit and Re-imagine Secure commercial membership to be partners to contribute OSHC membership relevant and accessible □ Conduct annual review of membership funding of membership value proposition and pricing and advocacy work Shaping the sector Increase engagement and relevance to Review and update Taking the lead on the state and federal government marketing material Raise the profile of CCC through active public policy, being the and commence voice, influencing website upgrade outreach, partnership and advocacy □ Drive vision fulfilment through practice Take active role in networks and other advocacy via establishment of a Policy and Advocacy Sub-committee sector engagement activities Engage meaningfully with government and consultative groups Produce and collaborate on submissions to influence public policy Building community □ Grow the reach of professional ☑ Implement a review of learning services with launch of Strengthening the expertise and services customised learning offering community by evolving Undertake a market □ Diversify offerings into services clear and meaningful review to identify consultancy and special projects advice and develop opportunities support to meet the ☐ Build CCC's reputation through Prioritise a suite of targeted communications against sector's needs service offerings established funding stream in professional Implement a robust service evaluation development and framework for impact measurement consultancies and reporting Thriving organisation Continue the focus on sustainability Evolve the Harnessing the skills organisational through collaborative budget building and capabilities of our structure to meet and whole-of-organisation KPI people and resources requirements of the reporting ☐ Implement a process evaluation for sustainability sector framework as part of continuous Continually develop improvement our business model Measure staff and board engagement for sustainability Develop a culture and wellbeing program ☑ Implement a

continuous

improvement program

# **Guiding principles**

## **Capacity**

Our approach is to build capacity and acknowledge the strengths and capabilities of children, families, early childhood and outside school hours care services, educators and their communities.

We encourage capacity building by working from a strengths-based position; through shared decision making; by leading by example; and providing personal learning opportunities that, improve knowledge and develop skills.

## Community

We advocate for communities working together towards a better future which supports the potential of every child; where families and community are strong, and where community-owned education and care services are valued and well resourced.

We cultivate a sense of community and collective achievement amongst our team, education and care services, broader networks, government and funding organisations.

# Collaboration

We model and advocate for collaborative practice that enables resources, skills and expertise to be shared and where stakeholders are brought together to achieve common goals.

We work cooperatively with others with a solution and outcomes focus to explore new ideas and build trusting and meaningful relationships.

### **Accountability**

We support early childhood and outside school hours care services to be accountable to their children, families, communities and funders.

We are committed to delivering on our promises by being accountable to each other, our stakeholders, our partners and funders through collaborative planning, communication and resourcing our work.

### Community Child Care Association

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